

Dear Patients,

We're happy to announce that Main Street Dental Care will be opening soon to treat all our patients. To ensure the safety of all, it is imperative that we speak with each patient no later than 24 hours prior to your appointment or we may not be able to accommodate your reserved time. Thank you so much for your support and cooperation as we navigate this difficult time together. Please note that as a result of new regulations from the state, we have updated some of our daily procedures. You'll still receive the same great service from our dedicated team, however to ensure the safety of all our patients we've implemented the following changes:

1. We will not begin invasive procedures until all of our team has the appropriate personal protective equipment. We are still awaiting the arrival of our N95 masks, so we will contact you if that affects your appointment.
2. Because of the increased costs associated with additional personal protective equipment, we are implementing a \$5 charge for all visits. Insurance may not cover this charge, so we request that you are prepared to pay at the time of your visit.
3. We will implement a "no wait" reception area, therefore we are decreasing the total number of patients that we see each day. We ask that you help us by doing the following:
 - a. When you arrive for your appointment, please text or call our office, but wait in your car. One of our team members will meet you and escort you inside after asking you a few questions and checking your temperature.
 - b. Please do not bring additional family members to your visit. If someone must accompany you, we will ask that they wait in the car during your visit.
 - c. For your safety, you must wear a mask when you come for your appointment.
 - d. If you are experiencing any symptoms associated with a respiratory infection (cough, fever, shortness of breath, flu like symptoms) or been exposed to Covid-19 within the past 14 days, please inform our office and we will reschedule your appointment.
 - e. Because our limited appointment reservations are in high demand, if you do need to reschedule your appointment, please give us at least 72 hours advance notice. Our appointments are scheduled to reduce the amount of patients in our office, therefore there may be a reservation fee associated with the appointment in order to reserve the time just for you. This fee will be applied to your appointment when you arrive.
 - f. In order to protect our patients, payment for your dentistry will be handled over the phone prior to your appointment, if possible.

Again, thank you so much for your support. We are doing our best to keep your family and ours healthy and happy during these times. We're happy to continue serving you, and can't wait to see your smile!

Sincerely,

Your dental family at Main Street Dental Care